

Surfside Buslines

www.surfside.com.au T: 07 5552 2700

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School passes 2019

Happy New year and welcome back!

We aim to have all processed School bus passes for 2019 delivered to the schools in the first 2 weeks back. If you've recently applied for a new application, then please allow an extra 2 weeks for processing.

Please can all students ensure they show their bus pass if they have one or pay a fare – if a student is waiting for their pass to arrive they must inform the driver.

Remember if your child is changing schools (includes primary to high school) or address that you will need submit a new application.

Frequently asked questions and more information regarding bus passes can be found on our website.

<http://www.surfside.com.au/school-services/queensland-school-services/#faq>

<http://www.surfside.com.au/school-services/queensland-school-services/#application-information>

Service Updates from TransLink

If you have any questions, please contact TransLink for more information. 13 12 30.

Important contacts

QLD Feedback and Timetable information

Translink 13 12 30

Lost Property

Report a lost item:

reception@tagroup.net.au

Collection times at the depot are:

Monday – Friday between
10am until 12pm

Surfside School Services

<http://www.surfside.com.au/school-services/>

Important Announcement from Surfside

To assist with students' preparations when travelling on buses, parents are urged to check out the QBIC's Safe Bus Travel video which is available on our homepage:

www.surfside.com.au

Our published news item for back to school preparations:

www.surfside.com.au/prepare-journey-back-school/

Reminder for return to school plans



It's can sometimes be tricky getting back to the school routines after a break.

This newsletter is a reminder to make sure all students know which services to catch to get to their school and home.

Remember, your last term school bus driver or service may have changed. Know your school route or school service number.

Parents/Guardians - know your child's route or school service number. Did you know TransLink have an app which will send you notifications on your services? More information on the app is available on their website or you can contact them for assistances on how to use their app on 13 12 30.

1st time travelers:

Catching the bus for the first time? Surfside encourages parents/guardians to travel with their children if it's their first time travelling on a bus. Here are some easy steps to follow:

- Arrive at your bus stop 5 minutes early and get to know your surroundings (e.g. other students, street names, etc.)
- Wait in a visible location – make sure the bus driver can see you when he/she approaches the stop.
- Hail the bus driver – let the driver know you require their service.
- Stand in a safe location – when the bus is approaching, make sure you're standing in a safe area.
- Don't push or shove to get on the bus.
- Push the button once and let the driver know you would like to get off at the next stop.
- Make sure you have all your belongings before exiting the bus.
- Respect others around you.
- Have a safe journey.